

NEW WAYS OF WORKING

*** Coming Soon – Case Study ***

What is the Adult Autism Support Hub

The Adult Autism Support Hub offers free support to autistic people, aged 16 and above, and their (informal) carers and families in a welcoming and safe environment

What can you expect from us?

Our experienced staff team is able to provide helpful information and advice and support you to connect with local community groups.

The Adult Autism Support Hub provides a safe and easily accessible space, where you can be listened to and meet individuals who might be experiencing the same things. You have a choice of how you can receive support from our staff, and this can be in group sessions or either face-to-face, phone calls, email or video consultation.

Who can access this service:

Anyone 16+ can access this service

Referral criteria:

People can self-refer or be referred from a professional source by completing a referral form from our website

What support is available:

One to One and Group support via phone calls, face to face appointments, online video consultation and email.

How to access the service:

Whilst we await our booking system to go live, please contact the service directly to book an appointment or your space on a group session

When is the service open and where:

Monday: 10am-2pm @ 44 Bank Street
 Tuesday: 5.30pm-8.30pm (Virtual support)
 Wednesday: 10am-2pm @ 44 Bank Street
 Sunday, 5pm-8.30pm (Virtual support)

November Overview

(Service has only been active for 9 days)

Total People Being Supported in the Month	Total new people using the service in the month	Total Attendance at Group Sessions
5	5	0

Feedback from clients

"Thank you and looking forward to the next appointment"

"Thank you for the call and thank you for listening"

"Thank you for information looking forward to find out more about our group sessions"

"Glad we have spoken and looking forward to next appointment."

"I have trust in the service and this has helped me to feel well"

"Thank you for the information and support"

Co-Produced Service – What's next ...

The Adult Autism Support Hub launched on Monday 20th November 2023 following a period of co-production. We hope that we have heard the views of the individuals who have contributed towards the design of the service and have created a start of a service which meet the needs of those who will access it.

However, this is not the end of the co-production period, we have committed to reviewing the service every month for the first three months to ensure that we can continue to make changes/adaptions to ensure the service continues to meet the needs. Following this we will review quarterly and will hold networking events to share how the service is working and what are the themes that we need to review to support individuals who are accessing the service.

We value your feedback and would welcome your thoughts on our website, leaflet and banner designs and will ensure that we take this on board prior to finalizing our design in January.

We will be reaching out to look for experts by experience to support us with designs of some of our workshops in the New Year. If you are interested in being involved, please contact the service directly and ask to speak to a manager

For more information about the Adult Autism Support Hub, if you would like to get involved with the service please get in touch:

Mobile: 07811 589 909

Email: adultautismsupporthub.mhm@nhs.net

If you contact outside of service hours, we will get in touch with you on the next working service day